



## Session 19

# IMPROVED PROGRAM MANAGEMENT WILL BETTER SERVE YOUR STUDENTS

Clarence M. Hicks





# Special Initiatives Services

- **Historically Black Colleges and Universities**
- **Hispanic Serving Institutions**
- **Tribal Colleges and Universities**





# HOW DO WE HELP YOU?

- **Tools currently available on IFAP can maximize the efficiency of the Staff in maintaining compliance with federal regulations:**
- **Federal Student Aid Assessments**
- **Federal Student Aid Coach**
- **Common Origination & Disbursement**





# PARTNERSHIP WORKSHOPS

**This year the SIS Unit sponsored workshops specifically tailored to address the needs of the Financial Aid and Business Office staff at HBCUs.**





# PARTNERSHIP WORKSHOPS

- HBCUs informed SIS that more training was needed on:
  - Default Prevention
  - Default Prevention Plan
  - Liquidation of Federal Perkins Loans
  - Conflicting Information
  - Verification





# PARTNERSHIP WORKSHOPS

- FSA's Default Prevention and Management Office team held a workshop in Puerto Rico designed specifically for the Hispanic-Speaking Institutions. The workshop included a default prevention component and reiterated the school's responsibility to reduce delinquency and default among borrowers.





# PARTNERSHIP WORKSHOPS

- **SIS participated in a day-long session for HSIs on Conflicting Information/Verification.**





# PARTNERSHIP WORKSHOPS

- **Tribal Colleges and Universities (TCU's) received updated information on compliance with the Family Educational Rights and Privacy Act (FERPA) with respect to protecting the privacy of student education records.**





# FUTURE PARTNERSHIP WORKSHOPS

- Workshops exclusively geared toward Business Officers.
- This training will ensure that these professionals are equipped with the information they need to be fiscally sound administrators of Title IV funds.





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